



This Privacy Policy explains how Retirement Wellness SA collects, uses, stores, and protects personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA).

By using this website, you consent to the collection and use of personal information as described in this policy.

Personal Information We Collect

We may collect personal information including, but not limited to:

- Names and contact details
- Identification information
- Information submitted via contact forms or email
- Website usage data (where applicable)

Only information necessary for legitimate business purposes is collected.

How We Use Personal Information

Personal information is used for the purposes of:

- Responding to enquiries
- Providing requested information or services
- Complying with legal and regulatory obligations
- Improving website functionality and user experience

We do not sell or rent personal information to third parties.



Lawful Basis for Processing

Personal information is processed:

- With the user's consent
- To comply with legal or regulatory obligations
- To perform services requested by the user
- Where processing is necessary for legitimate business purposes

Sharing of Information

Personal information may be shared with:

- Service providers or third parties where required to deliver a requested service
- Regulators or authorities where legally required
- Where personal information is processed or stored outside South Africa, appropriate safeguards are implemented in accordance with POPIA.

All third parties are required to maintain appropriate confidentiality and security safeguards.

Data Security

Reasonable technical and organisational measures are implemented to protect personal information against loss, unauthorised access, misuse, or disclosure.

Retention of Information

Personal information is retained only for as long as necessary to fulfil the purpose for which it was collected, or as required by law.



Your Rights as a Data Subject

You have the right to:

- Access your personal information
- Request correction or deletion
- Withdraw consent (where applicable)
- Lodge a complaint with the Information Regulator; they can be contacted at www.justice.gov.za/infoereg.

Electronic Communications

By using this website and communicating electronically, you consent to receiving communications electronically and acknowledge that this satisfies any legal communication requirements.

Changes to This Policy

Retirement Wellness SA reserves the right to update this Privacy Policy from time to time. The latest version will always be available on the website.

Contact Information

If you have any questions, concerns, or requests relating to this Privacy Policy, please contact:

 **Email:** retirewell@retiresa.co.za